

## Evaluating Survey Consent to Social Media Linkage in Three International Health Surveys

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2

## 3 **Introduction**

4           The use of social media among the US general population has been increasing over time.<sup>1</sup>  
5 According to a telephone survey conducted by the Pew Research Center, the percent of US  
6 adults who reported using social media in 2019 ranged from 11% for Reddit, 22% for Twitter,  
7 37% for Instagram, 69% for Facebook, to 73% for YouTube. The “real time” and organic nature  
8 of the data shared by users of these platforms have provided researchers an unprecedented  
9 opportunity to investigate human behaviors and attitudes in a cost-effective manner.<sup>2</sup>

10           Twitter, in particular, provides publicly available and accessible data to researchers.  
11 Sinnenberg et al.<sup>3</sup> systematically reviewed 137 published articles that used Twitter for health-  
12 related research between 2010 and 2015 and found that there was a two-fold increase in such  
13 publications each year. The most commonly studied topics were in the fields of public health  
14 (22%), infectious disease (20%), behavioral medicine (18%) and psychiatry (11%). While the  
15 public and accessible nature of the data are strengths of this platform for health researchers, the  
16 lack of clear understanding of how these organic data are generated and who is represented in a  
17 specific sample of tweets pose challenges for interpretation of findings and obstacles to their  
18 inference and replication.<sup>4</sup> Most researchers are aware that Twitter users do not represent the  
19 general population. Twitter users are younger, more highly educated, and wealthier than the  
20 general adult US population.<sup>1</sup> A more notable challenge is that the majority of tweets generated  
21 in the US come from a small fraction of the users.<sup>5</sup> Thus, who is represented in a specific sample  
22 of tweets might vary further depending on the topic and time of discourse. Conducting research  
23 that sheds light on the data generation process, the type of information shared, and by whom it is  
24 shared is essential for advancing health-related research that is based on digital trace data such as  
25 Twitter.

26           One promising line of research that adds to the understanding of health-related data  
27 shared on Twitter is that which links multiple sources of data together. Stier et al.<sup>6</sup> provide a  
28 review on the opportunities and challenges of linking digital trace data to survey data. One  
29 essential premise of this research is that information available from source A can be leveraged to  
30 provide added value to source B, enhance the utility of B, and shed some light on B’s data  
31 properties.

32           When linkage is carried out at an individual level—meaning an individual’s data from  
33 source A, such as a survey, is directly or indirectly linked with that same individual’s data from  
34 source B, such as Twitter posts—researchers need to obtain the respondent’s consent, offering  
35 the opportunity for the respondent to decline such linkage request. This is especially essential in  
36 the case of Twitter data, where it is rare that users self-disclose important personal attributes  
37 (such as age, race, political affiliation, etc...) to the public. In this case, linking public Twitter

38 data to user reported data from a different source may lead researchers to gather and learn added  
39 information about the user that the user might not have intended to share. While there continues  
40 to be a debate about whether using public information such as social media data requires the  
41 respondent's consent, we believe that when one source of information (even if it is public) is  
42 linked to another source of information, consent is needed. Zimmer (2010)<sup>7</sup> discusses a case  
43 study that highlights emerging challenges of engaging in research that uses facebook data  
44 without users' consent including challenges of data dissemination. A more recent publication by  
45 Sloan, Jessop, Baghal, and Williams (2019)<sup>8</sup> also provides useful insights into the importance of  
46 informed consent, and the complexity of disclosure, security and archiving of Twitter data when  
47 used for research purposes.

48         When requesting consent to link multiple data sources, not every individual will grant  
49 their consent. Lower rates of linkage consent could jeopardize the value of the combined data, if  
50 the size of the consented sample is small or biased to certain groups of individuals. Given these  
51 potential problems, investigating factors that affect granting consent to link Twitter data to other  
52 sources of data is valuable for exploring potential consent biases and designing consent requests  
53 that will improve the richness of the combined data set while adhering to proper ethical research  
54 practices.

55         The literature on consenting survey respondents to provide their Twitter handles and  
56 agree to link their Twitter public data to survey data is very limited.<sup>8</sup> To the authors' knowledge,  
57 there are only three publications that report on such actual consent (rather than hypothetical or  
58 willingness to consent) and provide some information on the characteristics of consenters. The  
59 rates of consent to link range from 24% to 90% using different samples, populations, modes, and  
60 consent languages. The highest rate of consent, 90%, was recently reported by Wocjik and  
61 Hughes<sup>5</sup> who conducted a web survey asking all active members of a US nationally  
62 representative online panel with an active Twitter account to provide their Twitter handles. All  
63 remaining reported rates are less than 50%. Also using a web survey, Henderson et al.<sup>9</sup> asked a  
64 non-probability sample of US residents to consent for downloading their Twitter data after  
65 logging into their account from the survey instrument. Of those who had a Twitter account,  
66 25.7% consented. In the UK, Al Baghal et al.<sup>10</sup> asked respondents in three different studies to  
67 consent to link survey data to their Twitter public data. The first study was on a face-to-face  
68 national probability sample of the adult British population, in which the consent rate among  
69 Twitter users was 36.8%. The 2 remaining studies were also among the adult British population  
70 but one was among a probability-based panel and the other was among a longitudinal household  
71 study. In both of those studies, respondents who were surveyed by an interviewer whether by  
72 phone or face-to-face had higher consent rates, 34.4% and 40.5%, compared to those interviewed  
73 by web, 26.2% and 24.3% respectively. The lower rates in web surveys, reflect similar findings  
74 on data linkage such as those related to administrative records<sup>11</sup>, highlighting the importance of  
75 investigating respondent characteristics associated with consent when interviewers are not  
76 present to address respondents' questions or concerns.

77 Both Henderson et al<sup>9</sup> and Al Baghal et al<sup>10</sup> provided demographic information on  
78 respondents who consented to link their survey data with their Twitter data. In general, US  
79 consenters seem to be similar to the overall sample of Twitter users on education, income, race,  
80 and gender but slightly younger.<sup>9</sup> In the UK study, controlling for education, employment status,  
81 income, and participation in the earlier survey waves, only in one of the studies, males and  
82 younger respondents were more likely to consent.<sup>10</sup>

83 Thus, in general, the rate of consenting to link survey data to Twitter public data is low.  
84 With limited work in this area, further research is needed to determine what characteristics are  
85 associated with the decision to link. While the literature lacks a linkage framework that guides  
86 researchers interested in linking survey data with Twitter public data specifically, several  
87 potential frameworks exist for consenting to link survey data with administrative data.<sup>12,13</sup>  
88 Factors that are discussed by Sakshaug et al.<sup>13</sup> and Beninger et al.<sup>14</sup> and that may be applicable to  
89 Twitter consent linkages include characteristics of the individual such as his/her psychographics,  
90 acquiescence tendencies, ability to comprehend the consent request, relevance of the task,  
91 privacy concerns, and experience with the organization collecting the data. Social environment-  
92 related factors could also play a role and include overall attitudes towards the type of social  
93 media being linked to and one's level of trust; in addition to survey design factors such as the  
94 consent language, placement, and mode.

95 While there are a multitude of factors identified in administrative data record linkages  
96 literature that could be applicable to Twitter linkage, in this paper we specifically focus on 1)  
97 individual level factors that could be correlated with consent to provide Twitter handles for  
98 linking survey data with Twitter public data (thereafter referred to as consent to link), and 2)  
99 whether consenters and non-consenters differ on health-related outcomes.

## 100 **Methods**

101 This paper uses data from three case studies that collected different types of information  
102 related to respondent characteristics, health measures, and social media use. While these studies  
103 were not originally designed to investigate factors associated with consent to link the survey data  
104 with Twitter public data, collectively they provide a valuable opportunity to investigate  
105 respondent level factors that could be correlated with such consent and they advance the limited  
106 body of literature on this topic.

107 The design and implementation protocol for all three studies was approved by the  
108 Institution Review Board (IRB) of the principal investigator's organization: KU Leven  
109 University (case study 1), University of Michigan (case study 2), and King Faisal Specialized  
110 Hospital (case study 3). In each case, the specific consent language used was determined by the  
111 researchers and the IRB requirements, resulting in variation across the case studies. In general,  
112 the appropriate consent language for collecting new forms of data such as social media is the  
113 subject of current debate.<sup>7,8,14</sup>

114 In each of the three case studies, survey respondents who self-identified as Twitter users  
115 were asked for consent to link their Twitter public data to their survey data. Respondents who  
116 consented were asked to report their Twitter handles. Those who did not consent were not asked  
117 for their Twitter handles as no Twitter data were to be collected on these respondents. Table 1  
118 summarizes the key features of each survey, and Table 2 the corresponding consent language.

### 119 *Study Design, Sample, and Participants*

#### 120 Case Study 1: College Student Population in Belgium

121 All new and returning undergraduate students who were enrolled in Fall of 2018 at KU  
122 Leuven University were invited to participate in the Leuven College Survey (LCS), which is part  
123 of the WHO World Mental Health Surveys International College Student Project.<sup>15</sup> LCS is a web  
124 administered survey that focuses on affective disorders and suicidality among students. At the  
125 time of the fielding, respondents were new first-year students who never participated in LCS (i.e.  
126 baseline); completed one previous baseline assessment of the same survey (i.e. follow-up on  
127 respondents); or were non-respondents in previous waves and were invited to participate for the  
128 first time (i.e. follow-up on non-respondents). Because non-respondents from previous waves  
129 may differ significantly from those who were responding for the first time or for their first follow  
130 up, they were excluded from the paper's analysis. The response rate for first time respondents  
131 was 24.7%, and 46.7% for follow up respondents. At the end of the survey, respondents were  
132 asked about their Twitter use, and users were asked for consent to link their survey data with  
133 their Twitter public data. The consent language used in provided in Table 2.

134

#### 135 Case Study 2: Adult Population in the United States

136 A random sample of US households was selected using address-based sampling (ABS)  
137 and invited to participate in a web survey titled "The National Survey of Well-being".  
138 Respondents were initially contacted via mail and were provided with a link to access the survey  
139 online. The letter specified that the survey should be completed by the adult (18 years or older)  
140 in the household with the next birthday. The survey included questions on people's behaviors  
141 and attitudes related to health, race and gender, politics, and finances. The study was fielded  
142 between late 2017 and early 2018 with a response rate of 7.0%. At the end of the survey,  
143 respondents were asked whether they use Twitter and for their consent to link their Twitter  
144 public data and their survey responses (Table 2).

145

#### 146 Case Study 3: Adult Population in the Kingdom of Saudi Arabia

147 Consent to link Twitter public data to survey data was also included in a mental health  
148 study that was conducted in the Kingdom of Saudi Arabia (KSA) referred to as the Saudi  
149 National Mental Health Survey.<sup>16</sup> A national multi-stage area probability sample was selected for  
150 the main study<sup>17</sup>. The decision to collect Twitter handles from survey respondents was made  
151 later in the study and only administered in 7 out of the 11 administrative areas. The questionnaire  
152 was translated into Arabic using a team approach and following survey translation best

153 practices.<sup>18</sup> The questionnaire was administered face-to-face by interviewers who were gender-  
154 matched to respondents. Within each selected household, 2 respondents between the ages of 15-  
155 65 were selected, 1 random female and 1 random male. Only Saudi citizens who spoke Arabic  
156 and who were between the ages of 16-65 were eligible for this study. The survey was fielded  
157 between 2013 and 2016 with an overall response rate of 61%.<sup>a</sup> Respondents who reported being  
158 Twitter users were asked for permission to link their survey data with their public Twitter data  
159 using the consent language provided in Table 2.

160 While all of three case studies consented respondents to data linkage, they were not  
161 systematically designed to investigate predictors of consent. Thus predictors of consent and  
162 health measures collected in each of these case studies varied as described below.

163

#### 164 *Measurement and Variables*

165 A series of questions asked in each survey were used to predict consent, and are described in  
166 depth for each case study below.

#### 167 Case Study 1: College Student Population in Belgium

168 Respondents who completed the web survey were asked to report on their age (in years),  
169 their gender (female, male, transgender, other), whether they use Facebook, Twitter, Instagram,  
170 Snapchat, Reddit, and/or LinkedIn, frequency of using Twitter among Twitter users (more than  
171 once a day, once a day, several times a week, once a week, less than once a week, don't know,  
172 prefer not to answer), and ways in which the respondent used Twitter (read tweets, retweet, tweet  
173 about self, family, or friends, other). Respondents were also asked a series of questions about  
174 their physical and mental health including: how they would rate their overall physical health  
175 (scale of 1 to 5), days out of work or interference with usual activity in the past year because of  
176 physical or mental health problems (reported as number of days), symptoms related to mood  
177 disorder, anxiety disorder, impulse control disorder, eating disorders, alcohol use disorder, and  
178 whether the respondent has ever had any suicidal ideation, plan or action. For the purpose of  
179 analysis, these measures were used to create the following variables that were used for  
180 investigating association with consent to link. Age was used as a continuous variable, gender was  
181 coded as female vs. male, an index of social media use was created with 3 categories (0-3 social  
182 media sites used, 4, or 5), frequency of using Twitter among Twitter users (daily, more than once  
183 a week but less than daily, less than once a week, and don't know/refusal), and type of Twitter  
184 use (tweeting, retweeting, reading tweets or other type of use only, and did not report on use). In  
185 addition, having a high risk for alcohol use disorder was included in the model given its potential  
186 to serve as a proxy for willingness to share sensitive information. All health measures, except the  
187 physical health rating scale, were coded as whether the respondent fulfilled criteria for the health  
188 condition or not.

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<sup>a</sup> The long field duration was caused by several interruptions in the data collection because of weather conditions and funding cuts.

189 Case Study 2: Adult Population in the United States

190 Respondents were asked about their: age (in years), gender (male or female), marital  
191 status (married, separated, divorced, widowed, never married), highest level of education (less  
192 than high school, high school graduate/GED, some college but no degree, associate degree,  
193 bachelor's degree, graduate or professional school), income category (divided into sixteen  
194 brackets ranging from <5,000 USD to 150,000 USD or more per year), race (white, black or  
195 African American, Asian, Native Hawaiian, other), ethnicity (Hispanic or not), religious  
196 identification (Protestant, Catholic, Jewish, none, other), spirituality (not spiritual at all, slightly  
197 spiritual, moderately spiritual, very spiritual), and adult household size (the number of adults in  
198 their household). Respondents were further asked about frequency of engagement in 15 helping  
199 behaviors during the past 12 months. Some of these measures were grouped further to avoid  
200 categories with a small number of cases while allowing for meaningful variation in responses.  
201 The reduced measures were: marital status (currently married, previously married, never  
202 married), education (high school or less, some college or more), income (reported vs. missing, as  
203 a proxy for willing to provide private information), race (white, black, others), religious  
204 affiliation (Protestant, Catholic, Jewish or Others, none), spirituality (not spiritual at all, slightly  
205 spiritual, moderately or very spiritual), and number of adults in the household (1, 2, 3 or more).  
206 Each of the 15 helping behaviors was coded into a binary indicator of whether or not the  
207 respondent had ever engaged in the behavior in the past year. Exploratory factor analysis was  
208 used to assign behaviors to two factors from which factor loadings were extracted for use in the  
209 analysis. Factor 1 included donating blood, giving food or money to a homeless person,  
210 returning money after getting too much change, doing volunteer work for a charity, giving  
211 money to a charity, giving directions to a stranger, and talking with someone who was down or  
212 depressed. Factor 2 included offering your seat to someone on a bus or public place, looking  
213 after a person's plants, mail, or pets while they were away, carrying a stranger's belongings,  
214 letting someone you don't know borrow something, helping someone outside of your household  
215 with housework or shopping, lending money to another person, and helping someone to find a  
216 job.

217 Respondents were also asked a series of health questions including their self-rated health  
218 (excellent, very good, good, fair, poor), and whether they have health insurance, have vision  
219 problems, walk or use a bicycle for at least 10 minutes continuously to get to and from places in  
220 a typical week, engage in other vigorous exercise in a typical week, have smoked 100 cigarettes  
221 in their life, have a health problem that requires the use of special equipment or a hearing aid,  
222 report their health is better, worse, or about the same as 12 months ago, have ever had 12 drinks  
223 in their life and, if so, how many drinks they had in a typical sitting, and have ever been told they  
224 had any of 9 health conditions by a doctor (hypertension, high cholesterol, heart disease, angina,  
225 a heart attack, asthma, an ulcer, cancer, or a seizure disorder). Questions about insurance, vision,  
226 walking, biking, exercise, and smoking were used as binary variables. Reporting a health  
227 problem that requires special equipment or hearing aids was considered as a disability and also  
228 analyzed as a binary variable. Finally, questions about drinking were coded to represent the

229 number of drinks in a typical sitting (0 if never drank), and the 9 health conditions were summed  
230 and then coded into one measure grouping chronic conditions. Self-rated health and change in  
231 health were used as continuous variables.

232

### 233 Case Study 3: Saudi National Population

234 Respondents in the Saudi National Mental Health Survey were asked to report on a  
235 number of sociodemographic characteristics including age (in years), gender (male, female),  
236 marital status (married, separated, divorced, widowed, never married), education (highest  
237 number of education years) and number of household members (a complete list of household  
238 members). Since this was a face-to-face survey, information from the sampling frame was  
239 available on whether the address is in a rural or urban city or town. A series of questions related  
240 to Twitter use were also administered to investigate whether providing personal information on  
241 Twitter might relate to giving consent to link. These included whether or not the respondent: has  
242 a personal profile picture, geotags his/her tweets (always, sometimes, never, don't know how to  
243 use this feature, or mobile device does not have this feature), and reports his/her city or town in  
244 the public profile (yes, no, or not sure). In addition, questions related to frequency of reading  
245 tweets, retweeting or tweeting were asked with the following response options: daily, several  
246 times a week, once a week, less than once a week, or never. Some of these measures were  
247 subsequently categorized as follows: currently married vs. not; has high school diploma or less  
248 vs. some college or more; lives in a household with 1-4 members, 5-7, vs. 8 or more; and has a  
249 personal Twitter profile picture. Frequency of the different types of Twitter use was grouped into  
250 several times a week or more, once a week or less, and did not report.

251

### 252 *Statistical Methods*

253 For case studies 1 and 2, two types of models were run. The first was a logistic regression  
254 model predicting consent to link (yes vs. no). For the Belgian college student survey (cases study  
255 1) the following were entered as predictors: age, gender, whether the respondent participated in  
256 the earlier wave or is a first-time respondent, number of social media sites used, frequency of  
257 Twitter use, type of Twitter use and whether the respondent was found to have a high risk for  
258 alcohol use disorder. For the US adult population survey ( case study 2) predictors of consent  
259 included age, gender, marital status, race, Hispanic ethnicity, education level, household size,  
260 religious identification, spirituality, reporting income, and the two helping behavior factors.

261 The second set of regression models predicted each of the health outcomes in case studies  
262 1 and 2 to test whether consenters and non-consenters differ on health outcomes, controlling for  
263 the predictors found to be significantly associated with consent to link in the first set of models.  
264 Depending on the functional form of the health outcome, logistic (for binary outcomes), linear  
265 (for continuous outcomes), or Poisson (for count outcomes) models were used.

266 For case study 3, (Saudi Arabia population study), given that the sample of Twitter users  
267 was small (n=188), regression models were not estimated. Weighted bivariate analysis was



268 conducted to test the association between each of socio-demographic characteristics and Twitter  
269 use variables, with consent to link.

270 Analyses of the Twitter sample were restricted to respondents who provided information  
271 on all of the variables. Only 1.4% and 2.4 % of Twitter users in case studies 1 and 2  
272 (respectively) were excluded from analysis because of missing information on any measure  
273 included in the analysis. Analyses were conducted using SAS 9.4.

## 274 **Results**

### 275 *Participants & Consent Rates*

276 Rates of Twitter use ranged from 20% among US respondents (case study 2), 23% among  
277 KSA respondents (case study3), to 36% among Belgian college student respondents (case study  
278 1). Among self-identified Twitter users, consent to link ranged from 24% in the Belgian web  
279 survey, 27% in the US web surveyed, and 45% in the KSA face-to-face survey ( Table 3).

### 280 *Descriptive Statistics*

281 Tables 4-6 summarize the characteristics of respondents participating in each of the three  
282 surveys and how they compare to respondents who reported using Twitter (whether or not they  
283 consented to link).

284 College Student Population in Belgium: The overall undergraduate respondent sample  
285 and those who report using Twitter were found to be generally similar on age (18.7 and 18.6  
286 years old on average) and gender (34.0 % and 31.7% are males), and the majority participated in  
287 the survey for the first time (67.1% and 72.1% respectively). In terms of being at high risk for  
288 alcohol disorder, a little over a third of the overall sample and the Twitter users screened positive  
289 (34.7% and 37.7%). As for social media use, only 8.9% reported being users of less than 4 sites,  
290 72.1% use 4 sites, and 18.5% use all 5 sites inquired about. Looking closely at Twitter use  
291 specifically, 41.5% reported using Twitter daily, 19.0% reported using Twitter on a weekly basis  
292 but less than daily, and 35.6% use it less than weekly. Most Twitter users reported reading posts  
293 only (about 60.0%), 22.4% reported retweeting, and only 10.0% reported tweeting.

### 294 **Table 4 here**

295 US Adult Population Study: The composition of the total respondent sample and those  
296 who reported being Twitter users was similar on most of the sociodemographic and  
297 psychographic characteristics including gender, race, education, household size, religious  
298 identification, and helping behavior scores. However, Twitter users in the survey were younger  
299 (41.3 years old on average vs. 48.4 years), reported higher rates of not being married (36.8% vs.  
300 25.4%), and were less spiritual (52.4% reported very or moderately spiritual vs. 61.8%)  
301 compared to the overall respondent pool.

302

**Table 5 here**

303 KSA Population Study: While the two household characteristics (household size and  
304 urbanicity) were generally the same between the overall sample and Twitter users, Twitter users  
305 in KSA were more likely to be males (56.0% vs. 49.8%), not currently married (57.7% vs.  
306 41.2%), younger (29.8 years old vs. 34.5 years old on average), and have higher education  
307 (40.8% have at least some college vs. 23.8%). In terms of their pattern of use, the majority of  
308 Twitter users in the sample reported that they do not use a personal profile picture (85.3%),  
309 geotag their Tweets (86.3%), or include their city or town in their profile (or are not sure if they  
310 do, 58.5% combined). Moreover, the majority of Twitter users read posts several times a week  
311 (57.8%), a little less than a third re-tweet (30.9%), and 40.9% reported tweeting several times a  
312 week or more.

313

**Table 6 here**

314 *Predictors of Consent*

315 College Student Population in Belgium: Controlling for age, gender, and previous wave  
316 participation, social media use, frequency of Twitter use, and risk for alcohol use disorder were  
317 significantly associated with consent to link. Respondents who reported using Twitter daily, or  
318 more than once a week but less than daily, irrespective of the type of use, were more likely to  
319 consent than those who reported using Twitter less than once a week ( $\beta= 1.126$  and  $0.844$   
320 respectively). Moreover, those who reported symptoms and were found to have a high risk for  
321 alcohol use disorder were more likely to consent than those did not report symptoms and scored  
322 low risk ( $\beta=0.532$ ).

323

**Table 7 here**

324 US Adult Population Study: Although no social media use measures were collected in the  
325 US adult population sample, a number of demographics and psychographic measures were  
326 available on respondents and were included in a model to predict consent to link. While the  
327 majority of these measures were not correlated with consent, respondents who reported lower  
328 education and being Jewish were less likely to consent compared to those with at least a college  
329 education ( $\beta= -1.260$ , marginally significant) and those who reported no religion ( $\beta= -0.972$ ).  
330 Respondents with higher scores on the second helping behavior factor were marginally more  
331 likely to consent ( $\beta= 0.329$ ).

332

**Table 8 here**

333 KSA Population Study: While consenters and non-consenters were similar with respect to  
334 the majority of socio-demographic characteristics, a higher percentage of males (54.0%) than  
335 females (38.0%) consented to link their public Twitter data with their survey data. A pattern was  
336 also observed between a number of Twitter use measures and consent. Those who provided more

337 information on Twitter, such as geotagging their tweets and reporting their town or city to their  
338 profile information, were more likely to consent than those who did not provide this information  
339 (56.0% vs. 43.3% and 53.7% versus 38.9%, respectively). Moreover, those who reported reading  
340 tweets or re-tweeting once a week or less were more likely to consent than those who did not  
341 report any use (57.8 % vs. 24.3% and 59.1% vs. 39.2% respectively). Given the smaller sample  
342 size, none of these differences reached statistical significance.

343 **Table 9 here**

344 *Health Outcomes of Consenters vs. Non-Consenters*

345 Figure 1 summarizes the association between consent to link and each of the health-  
346 related outcomes measures in the college student population in Belgium and the US adult  
347 population studies. Consenters and non-consenters were not found to be statistically different on  
348 any health measure from these two studies, controlling for covariates associated with consent.

349 **Figure 1 here**

## 350 **Discussion**

351 Understanding correlates of consent to link survey data with social media data is essential  
352 for guiding design protocols that will enhance the richness of the linked data while measuring the  
353 potential bias in the linked sample. Linked datasets (survey data and social media) can then be  
354 used to leverage the properties of one source to enhance the utility of the other. For example, by  
355 linking survey data to Twitter data, researchers can gain better insight into who is generating a  
356 specific pool of tweets, can assess the accuracy of prediction algorithms that use Twitter data  
357 against survey data (as ground truth), and can explore the measurement and representation  
358 properties of the data collected from social media.

359 This is the first paper that investigates a range of individual level characteristics and their  
360 association with consent to link survey data with Twitter public data. The consent rate estimates  
361 from each of the 3 case studies were found to be consistent with other publications. In the two  
362 case studies that used a web administered mode, one among college students in Belgium and the  
363 other among the US adult population, 24% and 27% of those who reported having a Twitter  
364 account consented to link. These rates are very similar to what have been published among other  
365 samples in the US (25.7% consented in Henderson et al's study<sup>10</sup>) and the UK (26.2% and 24.3%  
366 consented in Al Baghal et al's studies<sup>11</sup>) where web administration was also used. When  
367 interviewed through a face-to-face mode, 45% of respondents who reported having a Twitter  
368 account in the Saudi National Mental Health survey consented to link. This higher rate is also  
369 consistent with Al Baghal et al<sup>11</sup>, who reported 36.8% and 40.5% consent rates among both  
370 British samples using a face-to-face interviewer mode. On one hand, the similarity of consent  
371 rates within a mode across samples and cultures is promising for replication and comparability  
372 especially in a Multinational, Multiregional, and Multicultural Contexts (3MC). On the other

373 hand, while the higher rate of linkage consent in face-to-face surveys (compared to web mode) is  
374 not surprising given the role the interviewer plays in motivating respondents, the confounding of  
375 mode differences with language and cultures makes it difficult to isolate the source(s) of  
376 similarity or divergence in findings across study sites.

377 Moreover, in similar fashion as Henderson et al<sup>10</sup> and Al Baghal et al<sup>11</sup>, socio-  
378 demographic characteristics in all of the three case studies were only minimally associated with  
379 consent to link. The two observed marginal differences were education in the US study and  
380 gender in the KSA study. In the US adult population study, respondents who did not have any  
381 college education were less likely to consent than respondents with at least some college  
382 education. While education was not associated with consent in Henderson et al.<sup>10</sup>, this  
383 inconsistency in findings could be explained by the different types of sample employed. While  
384 Henderson et al.<sup>10</sup> conducted the study among a non-probability online panel in which  
385 respondents are used to taking web surveys and are paid for being part of the panel, the study  
386 described here was based on an address-based sample design that recruited a general population  
387 sample. Respondents who join opt-in efforts even within a given education group may be  
388 different along other dimensions that affect propensity to link compared to those interviewed in  
389 the general population study. Also observed but not significant was an association between  
390 gender and consent in KSA; while 54% of male respondents consented to link, only 38% of  
391 females consented. A similar gender difference was found by Baghal et al<sup>11</sup> in one of the three  
392 British samples studied. Whether this is driven by cultural differences in gender roles, gender  
393 specific privacy concerns, or different patterns of social media use are questions that remain  
394 open and that will benefit from future research.

395 Other than socio-demographics, two of the three case studies collected measures related  
396 to patterns of social media use and found that higher frequency of use and providing information  
397 about one's location—were associated with consent. While such associations have not been  
398 explored in the Twitter consent literature, other literature exploring consent to link administrative  
399 data, willingness to participate in mobile data collection tasks, and willingness to share GPS data  
400 have found similar associations. Beninger et al<sup>13</sup> note that the relevance of the task to the  
401 respondent can influence their decision to give consent for linking survey data with health  
402 administrative records. Others have found that intensive and frequent mobile device use was  
403 associated with increased willingness to participate in mobile data collection tasks (Wenz et al<sup>19</sup>)  
404 and to share GPS data (Elevelt et al<sup>20</sup>). It is possible that respondents who are more engaged in  
405 the use of social media find the task more relevant to them, are more familiar with what is shared  
406 on these platforms, and therefore are more motivated to consent.

407 Turning to the relationship between providing personal information and consent,  
408 respondents in Saudi Arabia who reported providing information about their location through  
409 their profile or geocoding their tweets were 13- 15 percentage points more likely to consent to  
410 link their survey data with their Twitter public information than those who did not; however the  
411 differences were not significant given the small sample size. It may be that publicly sharing

412 potentially identifying information on Twitter and consenting to link are both driven by an  
413 underlying propensity of sharing information about oneself with others. This underlying  
414 propensity could also explain why respondents who endorsed symptoms of alcohol disorder in  
415 the Belgian college student survey were also more likely to consent. These respondents might be  
416 less concerned about sharing sensitive or identifying information in general. Future research that  
417 explores this mechanism further would be valuable.

418 Finally, respondents in the Belgian college sample and the adult US sample who  
419 consented to link did not differ from non-consenters on any of the health measures. This finding  
420 is promising for researchers conducting health related studies using linked data from surveys and  
421 Twitter, as linkage does not seem to create bias toward a more or a less healthy group of  
422 respondents. Such finding would benefit from future replication among different samples and  
423 populations.

#### 424 *Limitations*

425 Findings from these case studies should be considered with the following limitations in  
426 mind. First of all, none of these studies were initially designed to investigate predictors of  
427 consent to link survey data with Twitter public data, nor they were part of the same 3MC  
428 initiative aimed to enhance comparability. Thus, using a standard set of individual-level  
429 predictors (other than a simple set of socio-demographics) across the three cases studies, or  
430 isolating differences related to culture, language, or country differences were not feasible.  
431 Moreover, exploring design factors such as the survey mode, placement of the request within the  
432 survey questionnaire, and language of consent, were not possible. Future investigations of  
433 informed consent that vary the language related to potential concerns, secure data storage, and  
434 risks of disclosure would be important for health-related research that uses publically available  
435 data which could include potentially identifiable information such as social media. Second, none  
436 of the case studies oversampled Twitter users and achieved a sample size large enough to  
437 determine whether some of the seemingly large differences between consenters and non-  
438 consenters were significant. Third, all Twitter use and pattern of use variables were self-reported;  
439 Henderson et al.<sup>10</sup> found that while there is a correlation between self-reported measures and  
440 actual behaviors, there are discrepancies between the two that vary by the type of Twitter  
441 activity. While some of the Twitter self-reported measures in the current case studies were found  
442 to be correlated with consent to link, others were not. Whether these associations (or the lack of  
443 them) hold when using actual behavioral measures is an open question that calls for further  
444 exploration. Finally, the three case studies were based on probability samples that were designed  
445 to represent KU Leuven college students in Belgium, the US adult population, and the KSA adult  
446 population. However, given that the sample sizes were not maximized to investigate Twitter  
447 users in each of these populations, the estimates from these cases studies suffer from large  
448 margins of errors.

449

450 *Conclusions*

451 Results from the three case studies replicate some of the recent findings on consent to  
452 link survey data with Twitter public data. Consent rates from two of the three case studies that  
453 used a web administered mode ranged from 24% to 27%. The face to face study in KSA had a  
454 consent rate of 45%. Moreover, consistent with the limited social media consent literature,  
455 respondents' socio-demographics were minimally associated with consent. However, the current  
456 case studies expand consent predictors to more than socio-demographics. The nature and  
457 frequency of Twitter usage, along with the amount of information shared, emerged as an  
458 important predictor of consent. Finally, consenters and non-consenters were found to be similar  
459 on a varied set of health outcomes, a finding that is promising for health researchers who plan to  
460 link survey data with Twitter data.

461

462 **Declaration of interest statements**

463 The authors declare that they have no conflict of interest in relation to the work covered  
464 in this paper.

465 **Funding:**

466 Case Study 1: The KU Leuven College Student Study was funded by Research Foundation  
467 Flanders (1114717N, 1114719N), Koning Boudewijnstichting (2014-J2140150-102905), and  
468 Diepensteijn Foundation (2018-LUF00070).

469 Case Study 2: The adult population study in the United States was funded by the National  
470 Science Foundation, Division of Social and Economic Sciences, grant number 1259985

471 Case Study 3: The Saudi National Mental Health Survey (SNMHS) is funded by Saudi Basic  
472 Industries Corporation (SABIC), King Abdulaziz City for Science and Technology (KACST),  
473 Abraaj Capital, Ministry of Health (Saudi Arabia), and King Saud University. Funding in-kind  
474 was provided by King Faisal Specialist Hospital and Research Center, and the Ministry of  
475 Economy and Planning, General Authority for Statistics. None of the funders had any role in the  
476 design of the study, data analysis, interpretation of results, or preparation of this paper. The  
477 SNMHS is carried out in conjunction with the World Health Organization World Mental Health  
478 (WMH) Survey Initiative. We thank the staff of the WMH Data Collection Coordination Centre  
479 in the Survey Research Center at University of Michigan and the WMH Data Analysis  
480 Coordination Centre in the Department of Health Care Policy at Harvard Medical School for  
481 assistance with design, instrumentation, fieldwork, and consultation on data analysis.

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547 **Table 1. Study design summary.**

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#	Country	Study name	Target population	Sampling method	Survey mode	Survey language	Health Topic	Response rate
1	Belgium	Case Study 1: Leuven College Survey (LCS)	New and returning undergraduate students enrolled in Fall 2018 at KU Leuven University	All new and returning students in Fall 2018 were asked to participate	Web	English or Dutch	Mental health – affective disorders and suicidality among students	24.7% for new respondents; 46.7% for follow up respondents
2	U.S.	Case Study 2: The National Survey of Well-being	US adults (18 and older)	Address-based sampling	Web	English	Behaviors and attitudes related to general health,	7.0%
3	Saudi Arabia	Case Study 3: Saudi National Mental Health Survey	Saudi citizens between the ages of 15 to 65 who can speak Arabic	Multi-stage Area probability sampling	Face-to-Face	Arabic	Mental health	61.0%

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563 **Table 2. Consent language.**

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#	Country	Consent language
1	Belgium	Case Study 1: As part of this project, the research team would like to understand how survey responses relate to social media content. To help us explore this, we would like to ask your permission to collect your public Twitter profile and tweets and analyze them for research purposes. Your consent is completely voluntary and your social media information will be kept confidential and stored in a password protected database. Do we have your permission?
2	U.S.	Case Study 2: We are interested in learning whether people’s Twitter feed is informative of demographic characteristics and combining Twitter data with the survey data will help us study the relationship. Although we might get identifiable information about you from your Twitter account, we will not reveal your identity to anyone outside the research team and we will not report the information from this survey in a way that your identity would be revealed. We will not use the information from your Twitter account for any other purposes. For research purposes, would you allow us to combine information from your Twitter feed with responses from this survey?
3	Saudi Arabia	Case Study 3: We appreciate the time you have taken to answer the survey questions. As part of this survey, we would like to ask your permission to link your public Twitter information to your interview information. This information will be kept confidential and will only be used for academic purposes at an aggregate level. That is no information will be disclosed on any individual respondent in any research report or publication. Your consent is completely voluntary. Your permission will be extremely valuable for understanding how people are using Twitter. Do we have your permission?

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580 **Table 3. Consent rates.**

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	<b>Total n</b>	<b>% Twitter users ( unweighted n)</b>	<b>% of Twitter users consented</b>
<b>1</b>	1615	35.6% (n=575)	23.8% (n=137)
<b>2</b>	1846 <sup>a</sup>	20.0% (n=370)	27.0% (n=100)
<b>3</b>	1048	23.0% (n=188)	45.0% (n=95)

582 a 42 respondents did not report their Twitter status bringing the sample down to 1846 from 1888

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584 **Table 4. KU Leuven College Student Sample Descriptive Statistics**

	<b>% of Respondents (N=1615)<sup>a</sup></b>	<b>% of Twitter Users (N=562)<sup>b</sup></b>
<b>Categorical Sociodemographics</b>		
Gender		
Female	65.4% (1053)	68.3% (384)
Male	34.6% (557)	31.7% (178)
Survey Cohort		
Baseline	67.1%(1083)	72.1% (405)
Follow Up	32.9% (532)	27.9% (157)
<b>Social Media Use Variables</b>		
Social Networking Sites Used		
0-3		8.9% (50)
4		72.6% (408)
5		18.5% (104)
Frequency of Twitter Use		
Daily		41.5% (233)
More than once a week/less than daily		19.0% (107)
Less than once a week		35.6% (200)
Don't know/missing		3.9% (22)
Twitter User Type (Recoded)		
Tweets		10.0 % (56)
Retweets		22.4% (126)
Reads only / other no use		59.6 (335)
No use reported		8.0% (45)
<b>Reported Sensitive Information</b>		
Any AUDIT alcohol risk		
Any	34.7% (561)	37.7% (212)
None	65.3 % (1054)	62.3% (350)
<b>Continuous sociodemographics</b>		
	<b>Mean (SD) [Min, Max]</b>	<b>Mean (SD) [Min, Max]</b>
Age	18.7 (0.9) [16,25]	18.6 (0.8) [18, 23]

585 <sup>a</sup> might vary for each variable depending on missing information on each variable. Rates of missing  
586 information <less than 1%. AUDIT=Alcohol Use Disorder Identification Screen

587 <sup>b</sup>= The sample was restricted to respondents have observed information on all variables included in  
588 the table bringing the sample of Twitter users down from 575 to 562. This approach is used to keep  
589 the sample constant across this descriptive table and logistic regression model in Table 4

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599 **Table 5. Adult National US Sample Descriptive Statistics**

<b>Variable</b>	<b>% of Respondents (N=1888)<sup>a</sup></b>	<b>% of Twitter Users (N=361)<sup>b</sup></b>
<b>Categorical Sociodemographics</b>		
Gender		
Female	56.6% (1062)	54.6% (197)
Male	43.4% (813)	45.4% (164)
Marital Status		
Married	55.6% (1042)	49.9% (180)
Separated/divorced/widowed	19.0% (357)	13.3% (48)
Never married	25.4% (476)	36.8% (133)
Race		
White	81.4% (1510)	76.7% (277)
Black	5.9% (110)	7.4% (27)
Other	12.7% (236)	15.8% (57)
Hispanic		
Yes	7.9% (147)	12.5% (45)
No	92.1% (1723)	87.5% (316)
Education		
High school or less	13.3% (248)	7.8% (28)
Some college or more	86.7% (1624)	92.2% (333)
Household size		
1	25.2% (475)	22.2% (80)
2	57.1% (1078)	57.6% (208)
3+	17.7% (334)	20.2% (73)
Religious Identification		
Catholic	22.2% (409)	24.1% (87)
Jewish or Other	25.8% (474)	21.1% (76)
Protestant	25.7% (473)	23.0% (83)
None	26.3% (485)	31.9% (115)
Spirituality		
Very or moderately spiritual	61.8% (1154)	52.4% (189)
Slightly spiritual	24.1% (451)	30.2% (109)
Not spiritual at all	14.1% (263)	17.5% (63)
Income		
Answered	93.5% (1765)	96.4% (348)
Missing	6.5% (123)	3.6% (13)
<b>Helping Behaviors</b>		
Factor 1	2.4 (0.7) [0,3.3]	2.4 (0.6) [0,3.1]
Factor 2	1.5 (0.9) [0,3.1]	1.6 (0.8) [0,3.1]
<b>Continuous sociodemographics</b>		
Age	<b>Mean (SD) [Min, Max]</b> 48.4 (17.3) [18,99]	<b>Mean (SD) [Min, Max]</b> 41.3 (14.9) [18,85]

600 <sup>a</sup> might vary for each variable depending on missing information on each variable. Rates of missing information  
601 range from 0.7%-2.5%

602 <sup>b</sup>= The sample was restricted to respondents have observed information on all variables included in the table  
603 bringing the sample of Twitter users down from 370 to 361. This approach is used to keep the sample constant  
604 across this descriptive table and logistic regression model in Table 5

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Table 6. Kingdom of Saudi Arabia Mental Health Study Descriptive Statistics

Variable	Weighted % of Respondents N=1048 (Unweighted n) <sup>a</sup>	Weighted % of Twitter Users N=188 (Unweighted n)
<b>Categorical sociodemographics</b>		
Gender		
Female	49.8% (547)	56.0% (99)
Male	50.2% (501)	44.0% (88)
Marital Status		
Currently Married	58.8% (719)	42.3%(104)
Currently Not Married	41.2% (329)	57.7%(84)
Education		
High school or less	76.2% (807)	59.2%(110)
Some college or more	23.8% (241)	40.8%(78)
Household size		
1-4	22.0% (315)	22.2%(60)
5-7	40.5% (420)	35.1%(78)
8+	37.5% (313)	42.7%(50)
Residence Location		
Urban	76.0% (781)	72.9%(148)
Rural	24.0% (267)	27.1%(40)
<b>Twitter Use Variables</b>		
Profile Picture		
User's picture only		14.7%(29)
Other pictures		85.3%(159)
Use Location Tag		
Yes		13.7%(31)
No		86.3%(157)
Profile has City or Town		
Yes		41.5%(78)
No		56.3%(105)
Not sure		2.2%(5)
Frequency of Reading Tweets		
Did not report		18.1%(31)
Once a week or less		24.1%(51)
Several times a week or more		57.8%(106)
Frequency of Retweeting		
Did not report		38.6%(75)
Once a week or less		30.5%(57)
Several times a week or more		30.9%(56)
Frequency of Tweeting		
Did not report		24.4%(53)
Once a week or less		34.7%(64)
Several times a week or more		40.9%(71)
<b>Continuous sociodemographics</b>		
Age	34.5 (0.53)[18,65]	Mean (s.e.) [Min, Max] 29.81 (0.98) [18,63]

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613 **Table 7. Logistic Model predicting Consent to Twitter by Socio-demographics and Social Media Use in KU**  
 614 **Leuven College Survey, N= 562**

<b>Predictors</b>	<b>Coefficient (standard error)</b>
Age	-0.202(0.183)
Gender ( ref=male)	
Female	0.051(0.248)
Survey Cohort (ref=Baseline)	
Follow Up	0.355(0.290)
Social Networking Sites Used (ref=0-3 sites)	
4	0.140(0.425)
5	0.919(0.452)*
Frequency of Twitter Use (ref=less than once/week)	
Daily	1.126(0.289)**
More than once a week but less than daily	0.844(0.320)**
Don't know/missing	-0.260(0.787)
Twitter User Type (Ref=read only/other use)	
Tweets	0.223(0.338)
Retweets	0.084(0.261)
No use reported	-0.427(0.576)
Any AUDIT alcohol risk (ref=none)	
Any	0.532(0.215)*

615 †p-value between 0.05-0.08, \*p-value <0.05, \*\*p<0.01  
 616 AUDIT=Alcohol Use Disorder Identification Screen  
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632 **Table 8: Logistic Model predicting Consent to Twitter by Socio-demographics and Helping Behavior in US**  
 633 **Adult Population Sample (N=361)**

<b>Predictors</b>	<b>Coefficient (standard error)</b>
Age	-0.002(0.012)
Gender ( ref=Male)	
Female	0.205(0.255)
Marital Status (ref=Never Married)	
Married	0.429(0.376)
Separated/divorced/widowed	0.156(0.483)
Race (ref=white)	
Black	0.236(0.498)
Other	-0.229(0.417)
Hispanic (ref=non-Hispanic)	
Yes	0.621(0.421)
Education (ref= Some college or more)	
High school or less	-1.261(0.658) †
Household size (ref=1)	
2	0.175(0.387)
3+	-0.248(0.477)
Religious Identification (ref=None)	
Catholic	-0.076(0.374)
Jewish or Other	-0.972(0.422)*
Protestant	-0.261(0.393)
Spirituality (ref= Not spiritual at all)	
Slightly spiritual	0.487(0.417)
Very or moderately spiritual	0.074(0.439)
Income ( ref=answered)	
Missing	-0.153(0.717)
Helping Behaviors	
Factor 1	-0.044(0.255)
Factor 2	0.329(0.184) †

634 † p-value between 0.05-0.08, \*p-value <0.05

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645 **Table 9. Distribution of Consent Status by Sociodemographics and Twitter Use : Kingdom of Saudi Arabia**  
 646 **Mental Health Study, N=188**

Variable	Consented Weighted % (un-weighted n)	Chi-square test
<b>Categorical sociodemographics</b>		
Gender		
Female	38.0% (99)	2.899†
Male	54.0% (89)	
Marital Status		
Currently Married	50.2% (104)	0.835
Currently Not Married	41.3% (84)	
Education		
High school or less	48.0% (110)	0.537
Some college or more	40.8% (78)	
Household size		
1-4	50.2% (60)	0.337
5-7	43.6% (78)	
8+	43.6% (50)	
Residence Location		
Urban	45.1% (148)	0.000
Rural	44.9% (40)	
<b>Twitter Use Variables</b>		
Profile Picture		
User's picture only	44.0% (29)	0.008
Other pictures	45.2% (159)	
Use Location Tag		
Yes	56.0% (31)	1.018
No	43.3% (157)	
Profile has City or Town		
Yes	53.7% (78)	2.048
No/Not Sure	38.9% (110)	
Frequency of Reading Tweets		
Did not report	24.3% (31)	5.233†
Once a week or less	57.8% (51)	
Several times a week or more	46.2% (106)	
Frequency of Retweeting		
Did not report	39.2% (75)	3.509
Once a week or less	59.1% (57)	
Several times a week or more	38.5% (56)	
Frequency of Tweeting		
Did not report	40.6% (53)	0.355
Once a week or less	48.4% (64)	
Several times a week or more	44.9% (71)	
<b>Continuous sociodemographics</b>		
<b>Mean (s.e.)</b>		
Age		
Consented	30.12 (1.05)	-0.39
Not Consented	29.56 (1.01)	

†p-value between 0.05-0.08, \*p-value <0.05

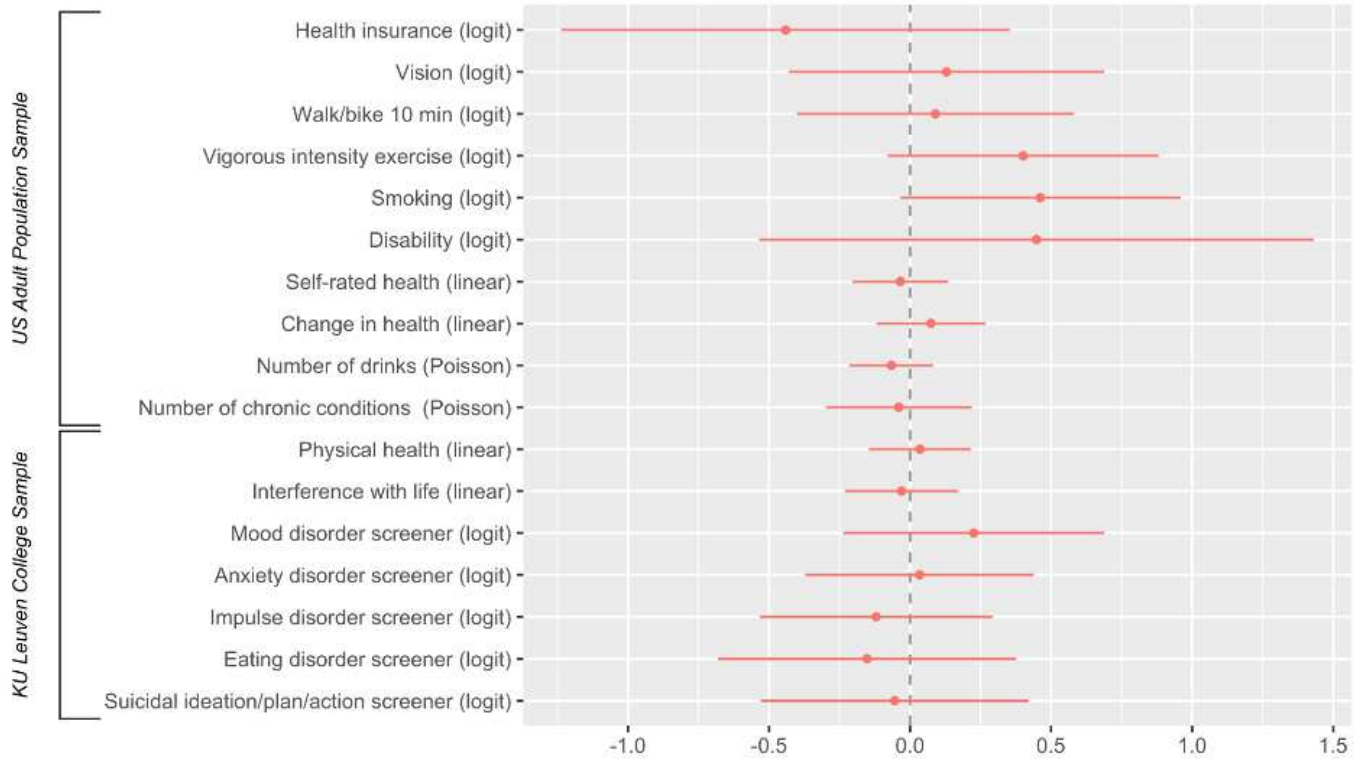
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**Figure 1: Regression Coefficients with 95% Confidence Interval for Consent to Link to Twitter with each of the Health Outcomes in KU Leuven College Study and US Adult Population Study**



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